

HUNTER SUPPORT NETWORK

*Members-Only Access
to Exclusive Services*

Your membership in the Hunter Support Network entitles you to a host of exclusive services and benefits, ranging from troubleshooting and staff training to premium software features like the Pilot Navigator™ App. Whatever your needs are, you'll receive our unwavering support to ensure optimal central control system performance and a healthy irrigation system year-round.

Whether you're setting up for an important tournament, starting a renovation, or recovering from storm damage, your membership provides the safety net you need to ensure your turf remains safe and playable. **Become a member today!**

HSN Membership *BENEFITS*

- Unlimited phone support for software and hardware golf course installations provided by your local distributor representative or Hunter Golf Support
- System commissioning from a Hunter Field Service Manager (FSM) or distributor rep for first-year members with new Pilot® Systems
 - On-site training from a Hunter FSM
 - Complete control system diagnostics
 - Computer setup and programming
 - Communications setup and testing
 - Field wiring diagnostics and benchmark report
 - Equipment grounding test
- Pilot Navigator App access and support
- First year of HSN membership includes an uninterruptible power supply
- Pilot Field Interface next-business-day replacement
- Replacement Pilot PC eligibility with next-business-day shipping
- Remote assistance/desktop sharing support
- Automatic cloud-based database backups
- Access to partnerships data integration

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Plan	Description
HSN-PILOT	Hunter Support Network Welcome Kit, one-year membership; includes uninterruptible power supply
HSN-RENEWAL	Hunter Support Network Renewal, one-year membership renewal; available to active members only

Hunter®